

Mr Geoff Carr  
Lancashire Transport  
P.O. 485  
Somerton Business Centre 3062

21 June , 2000

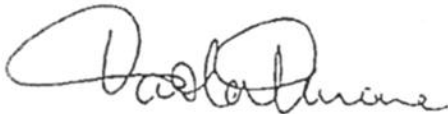
Dear Geoff

Just a short note to thank you and your workers for an excellent job in relocating our household items to our new home. Your friendly and "nothing is too hard" attitude really made a difficult process easier.

I want to thank you too for the flexibility you showed us when we had to postpone our move several times and your communication with our builder. Again, we thought it couldn't be done and yet you made it happen without any "penalties" involved.

May I add that given your very competitive price, which at first gave me some concern, I see now that we were not shortchanged in any way. Thanks to your expert advice, not one item was broken as I packed the way you indicated would be safe for fragile items. I still don't believe it! (I was expecting *some* casualties!!)

Therefore, I would not hesitate to recommend your service and I wish you well in the future.



Paola Piccione  
39 Afton St  
Essendon 3040.

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